



AURUS

Ship Management Pvt. Ltd.

AURUS SHIP MANAGEMENT PVT. LTD. PRIVACY POLICY FOR WEBSITE

1.1 INTRODUCTION

Aurus Ship Management Pvt. Ltd., is committed to respect privacy of its websites and internet services users and to comply with applicable data protection and privacy laws. The purpose of this Privacy Policy is to explain how Aurus Ship Management Pvt. Ltd. (herein referred as 'we', 'Aurus' or 'Company') process your personal data related to Aurus' website services.

We reserve the right to update this Privacy Policy as we regularly need to develop our business processes, related policies, and follow up the changing personal data legislation. Please review this Privacy Notice from time to time for any amendments.

Contact details

We have appointed a data protection team which is responsible for overseeing questions in relation to this Privacy Policy. If you have any questions regarding this Privacy Policy or the use of your personal data in Aurus, please contact the data protection team using the details set out below:

Full legal entity name: Aurus Ship Management Pvt. Ltd.

Postal address: 104, Midas Chambers, Off Andheri – Link Road, Andheri West, Mumbai – 400 053

Data Protection Team email: dpt@aurusshipmanagement.com

Data Protection Officer:

Mr. Ashok Pal

Phone: +91 22 6111 2525



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Ship Management Pvt. Ltd.

THE DATA WE COLLECT ABOUT YOU

Personal data, or personal information, means any information about an individual from which that person can be identified.

Data provided by you

In connection with registration to our services, contact inquiries, or other such relationship, we collect personal data that you have provided to us at the time of the operation with Aurus, including e.g.:

- Contact details (name, address, contact number, email address, city of residence and country of origin)
- Possible feedback and inquiry messages provided by you
- Any other information that may be provided by you personally to Aurus

PURPOSE OF PROCESSING

The purpose of processing your personal data is to:

- Communicate between us and you and reply to your contact requests, inquiries and feedback
- Ensure an efficient and secure use of our websites and services
- Improve our website and website user experience basis your feedback if any
- Provide customized services and content recognizing your specific needs and interests
- Provide marketing information for Aurus via targeted e-mails or interpersonal communication
- To manage our customer relationships which may include asking you to leave a review or to take survey
- Conduct research and collect statistics (e.g. what sections of our website the users visit and how much time they spend on the website)
- To use data analytics to improve our solutions and services and customer experience
- Legitimate interest of Aurus (observing your website usage in order to ensure an efficient and secure use of our website, to develop our services, to provide customised content to make our services more



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Ship Management Pvt. Ltd.

relevant to you, to provide marketing materials and to collect statistics)

STORING PERSONAL DATA

We handle your personal data that you have provided to us separately from observed data about online service use (for example, details you provided to us when registering with Aurus) and derived data, in separate databases.

Your personal data is stored as long as necessary in relation to the purposes for which the personal data was collected, unless there is a legal obligation to retain the personal data longer (e.g. in case of an ongoing legal proceeding).

ANALYTICS SERVICES

Aurus uses the services of Google Analytics, a web analytics service provided by Google Inc. Data collected by cookies about your use of our websites, including your IP address, will be transmitted to and stored by Google on behalf of Aurus. Aurus uses such analytics services for the purpose of evaluating website performance, usage, and providing other services relating to website activities and internet usage.

According to Google, they will in no event connect your IP address with other of Google's data.

To prevent your data from being used by Google Analytics, you can opt out by following the instructions provided here

<https://tools.google.com/dlpage/gaoptout>



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YOUR RIGHTS

Under certain circumstances, you have the following rights:

- The right to check what kind of personal data has been collected about you and how we use your information;
- The right to have your information rectified, erased or place restrictions on processing your data;
- The right to restrict the processing of your personal data or when the processing is based on our legitimate interests, to object the processing on grounds relating to your particular situation;
- The right to request your personal data to be provided in a structured, commonly used and machine-readable format and your personal data to be transferred to another data controller, when technically feasible;
- The right to withdraw your consent given to us for the processing of your personal data at any time;
- The right to object to the processing of your personal data at any time.

CONTACTING AURUS

If you have any questions regarding this Privacy Policy or the use of your personal data in Aurus, please contact us at dpt@aurusshipmanagement.com